PART-TIME COLLABORATIONS FOR UNIVERSITY OF VERONA STUDENTS
OFFICIAL SELECTION NOTICE - YEAR 2020

APPLICATION DEADLINE:
30 SEPTEMBER 2019 AT 1:00 PM

This is the official selection notice regarding part-time student collaborations, pursuant to Art. 11 of Legislative Decree no. 68/2012, available in the university Structures based in the following locations:

<table>
<thead>
<tr>
<th>LOCATION</th>
<th>Places available</th>
</tr>
</thead>
<tbody>
<tr>
<td>Verona city centre (Veronetta – Cittadella)</td>
<td>426</td>
</tr>
<tr>
<td>Verona Borgo Roma</td>
<td>79</td>
</tr>
<tr>
<td>Verona Borgo Venezia</td>
<td>19</td>
</tr>
<tr>
<td>San Pietro in Cariano – San Floriano (VR)</td>
<td>4</td>
</tr>
<tr>
<td>Rovereto/Trento</td>
<td>3</td>
</tr>
<tr>
<td>Vicenza</td>
<td>10</td>
</tr>
</tbody>
</table>

Students may choose only one of the above options in their application for part-time collaborations.

Applications must be sent to the University of Verona as specified in Appendix 1 of this selection notice.

ART. 1 - PARTICIPANTS AND REQUIREMENTS

1.1 Students may apply for a part-time collaboration if they are enrolled for the 2019-2020 academic year at the University of Verona by the strict deadline of 15 October 2019 (the date of payment of student fees will be used for this purpose), except in the case of different payment deadlines established by application calls for limited entry degrees or degrees with an admission test. Students must be enrolled full-time in:

- a Bachelor’s degree, from the second year of the degree until the first year ‘fuori corso’ (beyond the normal programme duration);
- a Single cycle/Combined Bachelor+Master’s degree, from the second year of the degree until the first year ‘fuori corso’; or
- a Master’s degree until the first year ‘fuori corso’.

► Non-first year students must have obtained a minimum number of credits by 10 August 2019, as follows (in calculating credits, any CFU gained for surplus activities/examinations, and examinations that are not yet registered, are not counted; for the latter, exams will be considered as passed on the date they are registered):

<table>
<thead>
<tr>
<th>Full-time Bachelor's degree students</th>
</tr>
</thead>
<tbody>
<tr>
<td>YEAR</td>
</tr>
<tr>
<td>------</td>
</tr>
<tr>
<td>2nd</td>
</tr>
<tr>
<td>3rd</td>
</tr>
<tr>
<td>1st year fuori corso (beyond the normal programme duration)</td>
</tr>
</tbody>
</table>
### Full-time Single cycle/Combined Bachelor+Master's degree students

<table>
<thead>
<tr>
<th>YEAR</th>
<th>CREDITS (CFU)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2nd</td>
<td>24</td>
</tr>
<tr>
<td>3rd</td>
<td>72</td>
</tr>
<tr>
<td>4th</td>
<td>120</td>
</tr>
<tr>
<td>5th</td>
<td>175 (Law, Primary teacher education)</td>
</tr>
<tr>
<td>6th</td>
<td>230 (Medicine and Surgery, Dentistry and Dental Prosthetics)</td>
</tr>
<tr>
<td>1st year <em>fuori corso</em> (beyond the normal programme duration)</td>
<td>40 more credits than those required for the last year of the degree</td>
</tr>
</tbody>
</table>

**NB:** Please remember that for students enrolled in Single cycle/Combined Bachelor+Master's degrees in Medicine and Surgery and Dentistry and Dental Prosthetics, *up to 15 CFU of elective credits* can also be counted towards the merit points.

### Full-time Master's degree students:

<table>
<thead>
<tr>
<th>YEAR</th>
<th>CREDITS (CFU)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st</td>
<td>24</td>
</tr>
<tr>
<td>2nd</td>
<td>24</td>
</tr>
<tr>
<td>1st year <em>fuori corso</em> (beyond the normal programme duration)</td>
<td>90</td>
</tr>
</tbody>
</table>

► Students enrolled full-time in the first year of a Master’s degree will be assessed based on their Bachelor’s degree *graduation mark* if:

a) their *qualification* (old or new system Bachelor’s degree or equivalent) was *completed at the University of Verona*;

b) their *qualification* (old or new system Bachelor’s degree or equivalent) was *completed at ANOTHER UNIVERSITY* by 10 August 2019.

► To determine their position in the ranking list, students who are *conditionally enrolled* for full-time study of the first year of a Master’s degree will be evaluated under the following alternative criteria:

a) Students who were enrolled in the third year of a three-year Bachelor’s degree in 2018-2019 will be evaluated on the *number of credits gained by 10 August 2019* using the credit parameters set for the first year *fuori corso* as a reference, since they are considered similar to first year *fuori corso* students for 2019-2020.

b) Students who were enrolled in the first year *fuori corso* of a Bachelor’s degree in 2018-2019 and students enrolled at another university in 2018/2019 are not eligible to apply, as they are considered similar to second year *fuori corso* students for 2019-2020.

**Other cases:**

► Students who are in the process of transferring from another university will not be able to apply, since time-wise it will not be possible to evaluate their ranking in the application round with reference to all the requirements of their new university study pathway.

► For students who are transferring between degree programmes in the new system or who enrol after gaining recognition of prior learning, their position in the final ranking list will be determined on the basis of the degree year of their new degree, and their new exam record, as at 10 December 2019.

► Students who already have a qualification of the same level may apply.
1.2 The following types of students are NOT eligible to apply:
   a) Students enrolled in the first year of a Bachelor’s degree or Single cycle/Combined Bachelor+Master’s degree;
   b) Students who were negatively assessed during a collaboration in the previous year;
   c) Students whose previous collaboration contract was terminated for serious reasons, who did not fulfil the duties of the contract, or who did not pass the contract trial period the year before;
   d) Part-time students;
   e) Students enrolled at another university in 2018-2019 who gained their qualification after 10 August 2019;
   f) Students enrolled at another university in 2018-2019 who have a conditional offer to enrol in the first year of a Master’s degree at the University of Verona.

1.3 The collaborations covered by this call for applications are incompatible with any other university work contract of any nature at the same time.

ART. 2 – STRUCTURES AVAILABLE

2.1 Please find below a list of the structures available for part-time student collaborations:

a) Verona city centre (Veronetta and Cittadella)
   – Planning and Directional Control Office;
   – Research Office;
   – European Documentation Centre - EDC;
   – University Language Centre - CLA;
   – University Sustainability Commission;
   – Department of Law;
   – Administration and Finance Head Office;
   – Communications and Governance Head Office;
   – Teaching and Student Services Head Office;
   – Human Resources Head Office;
   – Information Systems and Technology Head Office;
   – Technical and Logistics Head Office;

b) Verona Borgo Roma
   – Department of Diagnostics and Public Health;
   – Department of Computer Science;
   – Department of Medicine;
   – Department of Surgery, Dentistry, Paediatrics and Gynaecology;
   – Communications and Governance Head Office
   – Teaching and Student Services Head Office;
   – Information Systems and Technology Head Office;
   – University Library System.

c) Verona Borgo Venezia
   – Teaching and Student Services Head Office;
   – Information Systems and Technology Head Office;
   – University Library System.
d) San Pietro in Cariano - San Floriano (VR)
   - Teaching and Student Services Head Office;
   - Information Systems and Technology Head Office.

e) Rovereto/Trento
   - External campus libraries: Trento/Rovereto combined hub.

f) Vicenza Campus
   - Teaching and Student Services Head Office;
   - Information Systems and Technology Head Office;
   - ‘Studi sull’Impresa’ science teaching hub.

2.2 Students are assigned to the above Structures based on the needs of such Structures, while also taking into account the preference for the location included by the student in the application form (without prejudice to Art. 5.5 of this selection notice).

ART. 3 - DURATION AND LOCATION

3.1 Part-time collaborations are for a maximum of 150 hours per solar year (01/01/2020–31/12/2020). It is possible to finish the collaboration in the first three months of the following year (i.e. by 31/03/2021) ONLY if the collaboration already began in the current year (started by 31/12/2020).

3.2 Collaborations must end when the student graduates, except for students who are conditionally enrolled for the first year of a Master's degree, who may continue a collaboration that is already in progress.

3.3 The part-time collaboration must be carried out within the Structures of the university or wherever the student is sent for the specific service needs of the Structure concerned.

ART. 4 - PAYMENT

4.1 The hourly wage for part-time collaborations is set at €8.00 and is exempt from income tax for physical persons up to the limit of €3,500 annually pursuant to Art. 11(3) of Legislative Decree no. 68/2012. This amount will be paid in one lump sum at the end of the collaboration after the Head of the Structure has submitted a report of the activities carried out and the student has completed the “Evaluation questionnaire on part-time collaborations”, which will be sent to their university e-mail account.

4.2 Payment will be made to students who have correctly added their IBAN to their personal details in Esse3: https://univr.esse3.cineca.it/Start.do Go to “Home - Anagrafica” > “Reimbursement details”, click “Change reimbursement details” and enter the information requested. Students must enter the IBAN details of a current bank account for which they are the holder or co-holder (bank accounts of third parties will not be accepted).

Payments cannot be made until the IBAN number has been provided.

4.3 Students who only carry out a part of their collaboration will be paid only for the hours worked, as recorded on the official timesheet.

ART. 5 - RANKING LISTS

5.1 Based on the correctly completed applications received and the student’s preferences, a ranking list of successful applicants will be drawn up according to merit (credits) in decreasing order for each of the Structures in the call for applications. All evaluations (independently of the graduation mark or total CFU obtained) will
subsequently be rescaled to between 0 (minimum merit) and 1 (maximum merit). In this way, all students are comparable to each other. Students’ position on the ranking list will be determined by merit coefficient:

- For first-year Master's degree students, the following formula applies:

  \[
  \text{Student's graduation mark - Average graduation mark} = \frac{110 - \text{Average graduation mark}}{\text{Student's graduation mark}}
  \]

where ‘average graduation mark’ refers to the average of all the graduation marks obtained in the student’s particular degree programme. For students coming from a degree that is not offered at the University of Verona, the average Bachelor’s degree graduation mark of the Master’s degree programme that the student is enrolling in will be used. A table with up-to-date information about average Bachelor’s degree graduation marks, categorised by Department, is available on the university website at http://www.univr.it/collaborazionistudentesche

- For all other students, the following formula applies:

  \[
  \frac{\text{Student's number of credits} - \text{Minimum credits}}{\text{Maximum credits} - \text{Minimum credits}}
  \]

For BACHELOR’S DEGREES:

<table>
<thead>
<tr>
<th>Year of degree</th>
<th>Minimum credits</th>
<th>Maximum credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>2nd</td>
<td>24</td>
<td>60</td>
</tr>
<tr>
<td>3rd</td>
<td>72</td>
<td>120</td>
</tr>
<tr>
<td>1st year fuori corso</td>
<td>150</td>
<td>180</td>
</tr>
</tbody>
</table>

For MASTER’S DEGREES:

<table>
<thead>
<tr>
<th>Year of degree</th>
<th>Minimum credits</th>
<th>Maximum credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>2nd</td>
<td>24</td>
<td>60</td>
</tr>
<tr>
<td>1st year fuori corso</td>
<td>90</td>
<td>120</td>
</tr>
</tbody>
</table>

For SINGLE CYCLE/COMBINED BACHELOR+MASTER’S DEGREES in Law and Primary teacher education:

<table>
<thead>
<tr>
<th>Year of degree</th>
<th>Minimum credits</th>
<th>Maximum credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>2nd year</td>
<td>24</td>
<td>60</td>
</tr>
<tr>
<td>3rd year</td>
<td>72</td>
<td>120</td>
</tr>
<tr>
<td>4th year</td>
<td>120</td>
<td>180</td>
</tr>
<tr>
<td>5th year</td>
<td>175</td>
<td>240</td>
</tr>
<tr>
<td>1st year fuori corso</td>
<td>215</td>
<td>300</td>
</tr>
</tbody>
</table>

For SINGLE CYCLE/COMBINED BACHELOR+MASTER’S DEGREES in Medicine and Surgery, and Dentistry and Dental Prosthetics:

<table>
<thead>
<tr>
<th>Year of degree</th>
<th>Minimum credits</th>
<th>Maximum credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>2nd year</td>
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<td>120</td>
</tr>
<tr>
<td>4th year</td>
<td>120</td>
<td>180</td>
</tr>
</tbody>
</table>
5.2 In drawing up the ranking list of successful applicants, as set out in Art. 2(4) of Prime Ministerial Decree 09/04/2001, priority will be given to students who were eligible but did not receive a regional scholarship in the 2018-2019 academic year.

5.3 Where students have an equal merit ranking, those with lesser income conditions have priority. This will be based on the students' ISEE for University statement submitted as per the Regulations for Student Fees for 2019-2020, issued by specific Rector's Decree. Failure to submit the ISEE for University statement will not lead to being excluded from the ranking list, but students who present their statement will have priority over those who do not.

5.4 Where students have equal merit points and an equal financial situation, priority will be given to the younger student (Art. 3(7) of Law 127/97 and subsequent amendments and additions).

5.5 Students are assigned to a particular Structure based on their position in the final ranking list and each Structure's specific needs and availability. If there are no eligible or successful applicants in a specific ranking list, each Structure may select students from the ranking lists of the other Structures.

5.6 The provisional rankings of successful and eligible applicants will be published by 11 November 2019 on the university website: http://www.univr.it/collaborazionistudentesche

5.7 Any comments regarding the provisional rankings must be submitted in writing using the specific “remarks form” on the university website: http://www.univr.it/collaborazionistudentesche by the non-extendable deadline of 18 November 2019 at 1:00 pm by:
- email to benefici@ateneo.univr.it from the student’s university email account (…..@studenti.univr.it); or
- only if the student does not have a university email account yet, from another email account, attaching a copy of the front and back of their ID document.
Remarks submitted via any other method, or after the deadline, will not be considered.

5.8 The final ranking lists will be published on the university website: http://www.univr.it/collaborazionistudentesche by 20 December 2019.

5.9 The ranking list is valid for one solar year: collaborations under this application call must start by 31 December 2020 at the latest, otherwise the right to carry out a collaboration will be lost for the whole academic year of the application round.

ART. 6 - PERFORMING THE COLLABORATION

6.1 The final ranking lists for each Structure state:
- the successful applicants for each Structure;
- the eligible applicants who were not awarded a collaboration (that may still be awarded a collaboration, pursuant to Art. 6(3));
- the excluded applicants.

6.2 Students awarded a collaboration (successful applicants) will be contacted exclusively via email by the relevant Structure, which will indicate the start date of the collaboration.

6.3 Eligible students who are not awarded a collaboration remain on the list to cover any places that may unexpectedly become vacant during the year due to renouncement or forfeiture by any successful applicants (or for part-time collaborations at ESU Verona, with funding and methods established by the ESU Verona regulations). Eligible students will be contacted exclusively via email by the relevant Structure, which will indicate the start date of the collaboration.

6.4 After receiving an invitation email from a specific Structure, successful and eligible applicants summoned to cover any vacant positions must formally accept the
collaboration offer **within 5 days** (including weekends and public holidays), or else the award will be forfeited.

6.5 Students who are offered a collaboration may be asked to attend specific training seminars for the collaboration.

6.6 The carrying out of the collaboration will be agreed upon with the Structure concerned, taking into account both the Structure’s needs and the student’s study commitments. Any changes to the agreement, except in cases of serious proven illness, must be agreed upon with prior notice from the student.

6.7 There is an **initial trial period** of 25 hours to ascertain students have the necessary diligence to carry out the collaboration (only hours actually worked count towards the trial period).

If a student does not pass the trial period, this must be communicated in writing by the Head of the Structure:
- to the student, with an indication of the lack of diligence in carrying out the work;
- and at the same time to the Rector, for the subsequent termination of the collaboration agreement for that academic year.

6.8 Students are expected to carry out the collaboration **diligently** as far as established by the contract, following the instructions given by the Structure to which they are assigned and keeping a record of the hours worked by completing the **time sheet each work day**, or otherwise the contract may be terminated by the university.

The **time sheet** is an official document, so students must be careful to avoid omissions or changes that may constitute criminal offences. Scratches and erasures should also be avoided.

The time sheet must be completed in full and **signed at least weekly by the Head of the Structure**.

6.9 During the collaboration period, students who are temporarily unable to work must promptly notify the Head of the Structure in writing.

6.10 **Communication between the student and the Head of the relevant Structure must occur only through the university email account** (.....@studenti.univr.it), as specified by Art. 7 of the University Regulations for students.

6.11 **This part-time collaboration does not constitute any type of employment relationship with the university and does not comprise any kind of evaluation for public competition exams or applications**, as set out in Art. 11(3) of Legislative Decree no. 68/2012.

6.12 The collaboration work, which is to be carried out as instructed by the Head of the Structure, does not imply that students are part of the University of Verona administration.

6.13 The university shall provide for accident insurance cover.

6.14 In compliance with the current health and safety regulations, students who carry out a part-time collaboration must attend the online course ‘**Health and Safety in the workplace**’ by the University of Verona, and pass the relevant test.

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**ART. 7 - REASONS FOR EXCLUSION FROM THE APPLICATION PROCESS, FORFEITURE AND TERMINATION OF THE COLLABORATION**

7.1 The following types of students may **not apply**:
- Students who are **not fully and correctly enrolled** at the University of Verona by 15 October 2019 (see Art. 1);
- Students conditionally enrolled for the first year of a Master’s degree **who were in the first year fuori corso** (beyond the normal programme duration) of their Bachelor’s degree in the 2018-2019 academic year.
- Three-year Bachelor’s degree students enrolled at another university in 2018-2019 **who did not graduate by 10 August 2019**.

7.2 The collaboration is **forfeited** and students will be replaced immediately if:
- They do not show up for the collaboration for a period of 3 days without first notifying
and coming to an agreement with the Structure.

- They sign the contract but do not start the collaboration within 5 days (including weekends and public holidays) of the date determined by the Structure for any reason other than serious illness, pregnancy, military or civil service or international student exchange.

- They are summoned by a Structure but do not give written confirmation of their acceptance of the collaboration within 5 days (including weekends and public holidays) of the invitation email, or do not notify the Structure of their absence for serious illness, pregnancy, military or civil service or international student exchange.

Students whose collaboration was forfeited will be notified of the process by email (the student’s university email account will be used).

7.3 The collaboration is terminated and students will be immediately replaced if:

- They obtain their Bachelor’s degree and do not enrol in a Master's degree at the same time (if conditionally enrolled for the first year of a Master's degree, the collaboration will continue without interruptions);

- They withdraw from the collaboration for justified reasons due to a supervening impediment;

- They are subjectively and/or objectively found to be unsuitable to continue the collaboration in line with the needs of the relevant Structure.

7.4 The university can order investigations of its own motion to check the truthfulness of the statements provided by the students placed on the final ranking lists. If a declaration is found to be false, under Presidential Decree no. 445/2000, the relevant student shall forfeit all the benefits awarded. Furthermore, under Legislative Decree no. 68/2012: “Whoever [...] submits false statements [...] is subject to administrative penalties consisting of the payment of three times the amount made, or the value of services assessed incorrectly, and loses the right to receive other funds for duration of their course of studies, subject in all cases to the application of the penalties provided for in Art. 38(3) of Decree Law no. 78 of 31 May 2010, converted with amendments by Law n. 122 of 30 July 2010, as well as the criminal laws for the acts that constituted the offence.”

ART. 8 - VERIFICATION AND PENALTIES

Applications for university bursaries and the information regarding a student’s financial situation and merit are submitted by students themselves through self-declaration forms, as set out in Presidential Decree no. 445 of 28/12/00.

The university is obliged to perform spot checks on the truthfulness of students’ self-declarations, which must be carried out on a sample of 5-15% of the statements received each year. These checks may be carried out even after the bursaries or scholarships have been awarded.

They apply to students who present an ISEE for University statement for the current academic year.

In accordance with the Regulations for implementing checks on applications for university bursaries, while performing these checks the university may ask for appropriate documentation to support the completeness and truthfulness of the information provided by students.

Through a memorandum of understanding, the university also sends students’ self-declarations of financial position to be further investigated by the Provincial Command of the Italian Finance Police (Guardia di Finanza) in Verona.

Following appropriate administrative and financial checks, if a declaration that was submitted is found to contain untruthful information, penalties will be applied pursuant to Art.s 71, 75 and 76 of Presidential Decree no. 445/2000, Art. 316-ter of the Criminal Code and Legislative
Decree no. 68/2012, which states: "Whoever […] submits false statements […] is subject to administrative penalties consisting of the payment of three times the amount made, or the value of services accessed incorrectly, and loses the right to receive other funds for duration of their course of studies, subject in all cases to the application of the penalties provided for in Art. 38(3) of Decree Law no. 78 of 31 May 2010, converted with amendments by Law n. 122 of 30 July 2010, as well as the criminal laws for the acts that constituted the offence.”

All communication regarding information checks shall be transmitted by the University exclusively by email to the student’s email address. Students are responsible for checking their inbox regularly.

ART. 9 - INFORMATION ON THE PROCESSING OF PERSONAL DATA

Pursuant to EU Regulation 2016/679, the University of Verona is the Data Controller of the personal data of those who apply for a grant or scholarship. Detailed information on the purposes of the processing, data recipients and rights of Data Subjects is available on the University’s website, at the following link: www.univr.it/en/privacy

ART. 10 - CONTACT DETAILS FOR FURTHER INFORMATION

For more information about this call for applications, please contact: University Scholarships and Grants Office - Teaching and Student Services, Via Vipacco 7, 37129 Verona. Ph: 045 8028711. Opening hours: Monday, Tuesday, Wednesday and Friday, 10:00 am–1:00 pm. CLOSED ON THURSDAYS

Reference legislation:
– Art. 11 of Legislative Decree no. 68/2012 Review of the main legislation on university bursaries and the enhancement of legally recognised university colleges, in implementation of the mandate provided for in Art. 5(1)(a: second sentence) and (d), Law no. 240 of 30 December 2010 and according to the principles and guidelines laid down in para. 3(f) and para. 6;
– Art. 1 of Prime Ministerial Decree 09/04/01 concerning “Equal treatment regarding university bursaries”;
– Regulations for part-time work for University of Verona students, modified by Rectoral Decree 2652-2008, prot. no. 25158 of 18/06/08;
– University Regulations for students, issued by Rectoral Decree rep. 6671 of 09/08/2018, prot. no. 261461.

RECTOR
Prof. Nicola Sartor
APPENDIX 1

GUIDE TO COMPLETING AND SUBMITTING THE BENEFITS APPLICATION FORM (‘DUB’)  

To apply for a part-time student collaboration, students must complete and submit a Benefits Application Form (DUB). This form allows students to apply online for the following student benefits:

- university fees reduction
- regional scholarship for university studies
- part-time student collaboration

There is just one form to submit for any or all of the possible awards. If requesting several benefits, students should pay attention to the different deadlines – since the DUB is a single application form, students must submit their application by the earliest relevant deadline.

For example:

part-time student (deadline 30/09/19 at 1:00 pm) + fees reduction (deadline 30/09/19 at 1:00 pm) = application due by 30/09/19 at 1:00 pm.

To apply for a part-time student collaboration, students must do the following by the non-extendable deadline of 30 SEPTEMBER 2019 AT 1:00 PM (if applying for a part-time student collaboration only):

- Submit a Benefits Application Form (DUB) online only via ESSE3 at: https://univr.esse3.cineca.it/Start.do. Log in to your student account using your GIA login and password if you are already enrolled at the university, or your temporary credentials for the university’s online services if you are not yet enrolled. Click the link “Segreteria” and choose “Benefits Application Form” from the menu.
- After completing the application, it needs to be CONFIRMED DEFINITIVELY or else it is not valid. The computer system will send a copy of the submitted DUB application to the student’s email address (.....@studenti.univr.it, or other email account). The document will also appear in the student’s personal area on ESSE3: this will be regarded as the only proof that the application was submitted, so please make sure to keep a copy of the document.

PLEASE NOTE:

Any:

- requests to change the information provided; or
- reports regarding technical problems attributable to the university (system malfunctions) that prevent students from submitting the application via the web in the 72 hours before the deadline

must be communicated by the student using the specific change request form or technical fault report form in one of the following ways:
- by sending an email to benefici@ateneo.univr.it from the student’s university email account (.....@studenti.univr.it);
- or, only if the student does not have a university email account yet, then from another email account, attaching a copy of the front and back of an ID document.

BY 30 SEPTEMBER 2019 at 1:00 pm (same deadline as for DUB applications), or by the earliest relevant deadline if requesting several benefits.

Applications submitted by any method other than those listed above, or received after the deadline, will NOT be considered.